



Bulgarian National Bank

Dear Customers,

The Bulgarian National Bank (BNB), as a controller of personal data, informs you that for the purposes of providing information from the Central Credit Register (CCR) and from the Register of Bank Accounts and Safe Deposit Boxes (RBASDB) your personal data are being processed under articles 21-23 of Ordinance No. 22 on the CCR and under articles 12-13 of Ordinance No. 12 on RBASDB.

According to Regulation (EU) 2016/679 and the Law on Personal Data Protection, you have the right to request access to and rectification or erasure of your personal data, or restriction of processing, as well as the right to data portability, where the personal data concerning you have been provided in a structured, commonly used and machine-readable format and the processing is carried out by automated means.

Note: Corrections of the data in CCR and RBASDB can be made only by the institution that has reported the information so the applications for correction must be filed to that institution.

You may submit requests to the BNB in order to exercise the above rights. The BNB will inform you about the actions taken on your request within 1 (one) month of receipt of the request. That period may be extended by two further months where necessary. If no actions are taken on the request, the BNB will inform you in writing.

Application forms, submitted to BNB for information from CCR and RBASDB, will be kept for a period of 3 (three) years after the relevant report with the requested information from the registers has been issued. Right of access to the data in CCR and RBASDB is granted to the institutions and bodies under Article 56, para. 2 and para. 3, respectively Article 56a, para. 3 of the Law on Credit Institutions.

Please be informed that, in relation to the processing of personal data concerning you, you have the right to lodge a complaint with the supervisory body – the Commission for Personal Data Protection, at the following address: 1592 Sofia, 2, Prof. Tsvetan Lazarov Blvd; email: kzld@cpdp.bg.

The contact details of the data controller are: Bulgarian National Bank, Sofia, 1 Knyaz Alexander I Sq., personaldata@bnbank.org.

More information on the BNB's personal data processing policy is available on the BNB's official website www.bnb.bg